Team Sim Facilitator Tips

5 Pro Tips for Organizing an Effective Team Sim

Jenny Lam

Senior Cyber Resilience Advisor & Technical Exercising Specialist Immersive Labs

Whether you're running a big or small event, a one-off, or a regular program of technical exercising, strong planning paves the way for a great exercise experience. While scheduling aTeam Sim exercise in the Immersive Labs platform is very straightforward, I'm sharing a list of recommendations and tips for making sure your exercise goes the extra mile:

1. Define exercise objectives

Know the purpose of the exercise to keep a laser focus and stop scope creep, which can dilute the exercise experience and learning takeaways. Is this a fun exercise with the aim of encouraging engagement, or is it a capability assurance exercise? Knowing your objective is essential for effective planning. For example, you would perhaps provide more guidance and hints during the former example.

2. Block out calendars in advance

Identify your participant list as early as you can and send placeholders out to ensure the team's availability. The more advance notice, the better. At a minimum, provide two weeks' notice, but ideally one month. In some large-scale cases, whole Team Sim exercise programs are planned and booked out over 6 months in advance.

3. Host a briefing session

These sessions provide a great chance to set the expectations and objectives of the exercise, communicate important exercise information, answer any questions, and, most importantly, get the team excited about it! We recommend organizing a briefing call the week before the exercise is due to begin.

4. Run a Systems Test

The last thing you will want to deal with when your exercise launches is any dreaded technical issues. Make sure you run a systems test early in the planning stages, leaving plenty of time for your organization to make any required configuration changes. You can find system requirement details here.

5. Assign Preparation Labs

Some of the catalog exercises may utilize security tooling that your organization may not use daily. I believe in the benefits of vendor-agnostic learning when it comes to

skills development, but understand the frustrating barriers of unfamiliar tools when trying to progress. If you have access to our hands-on labs, there are preparation labs available tailored for each catalog exercise. Assign these to participants a minimum of two weeks prior to the exercise.

Tried and tested, taking the steps above will ensure clear expectations from your exercise participants, and a smooth lead-up to your exercise day, playing a big factor in making it a success!